



Synthetic Turf Warranty

1. All Type Flooring warrants its synthetic turf against ultraviolet degradation and abnormal wear for a period in accordance to Table 1, issued from the date of supply. The original warranty card must be completed and returned to All Type Flooring within a period of 7 days after installation.

Product	Warranty Period
All Cricket Pitches	5 years
Augusta Pro	7 years
Autumn Gold	7 years
Buffalo	7 years
Cool Citizen	8 years
Deluxe	7 years
Exmouth	7 years
Four Seasons	7 years
Golf Tee Line Turf	5 years
Gorilla	7 years
Norman Multi Play Putt	5 years
Tennis Multi Play Putt	5 years
Tiger Multi Play Putt	5 years
Winter Fresh	7 years

2. No additional warranties or modifications to this warranty can be affected by employees, distributors and agents of All Type Flooring.
3. This warranty does not apply if the products are used for any application other than as recommended by All Type Flooring, nor to any damage incurred during installation or repairs and shall not apply if any defect is caused by:
 - a) Burns, cuts, accident, vandalism, abuse, negligence;
 - b) Normal wear and tear;
 - c) Improper design or failure of the sub-base;
 - d) Wear or abrasion caused by an incorrect sub-base;
 - e) Use of in-fill products of an incorrect grade or level;
 - f) Use of inappropriate footwear or sports equipment;
 - g) Use of incorrect chemicals, herbicides or pesticides;
 - h) Discoloration occurring due to bore water or other products which may stain the synthetic turf;
 - i) Use of incorrect cleaning methods.
 - j) Inspection of products before installation and cutting is the responsibility of the purchaser.
 - k) Shrinkage of synthetic turf is a natural by product. All Type Flooring recommends cutting and joining of the synthetic turf does not occur in temperatures above 30 degrees Celsius.
 - l) During installation, joins of the synthetic turf must be pegged every 300mm and one peg every metre throughout the area of the turf.



- m) During installation, 12kgs of silica sand must be used every square metre of synthetic turf. Norman Multi Play Putt and Tiger Multi Play Putt must have the silica sand filled to the top of the synthetic turf in order to protect the backing as well as provide a true bounce and roll effect.
- n) Do not install within 400mm of glass fencing and/or reflective surfaces which intensify heat radiation causing damage to synthetic turf. Installation near glass balconies will void warranty.
- o) All synthetic turf has a melting point. Extreme heat will cause the synthetic turf to shrivel and/or melt. This is not a manufacturing fault but an act of nature and is not covered by warranty.
- 4. All Type Flooring liability under the above, and under any other written warranty given by All Type Flooring, and for any breach of term or condition as referred to above, shall be limited to either replacing or repairing the products – as agreed by All Type Flooring. Labour is not covered under this warranty.
- 5. Any claims regarding the products which do not relate to ultraviolet degradation (defined as 50% of mechanical strength) must be made within 90 days of receipt of the product.
- 6. Proof of purchase must be provided with claim form.
- 7. This is a limited warranty and not transferrable.
- 8. All Type Flooring reserves the right to alter these warranty conditions at their discretion.